



System Training Delivers the Goods for TM Logistics

A link-up between one of the UK's leading training providers has reaped dividends for one of the UK largest independently-owned logistics companies.

Carlisle-based System Training was drafted in by TM Logistics to help roll-out an updated training package to its team of 250 drivers across the UK and also develop an internal driver instruction programme.

TM Logistics handles multi-million pound contracts for some of the world's biggest brands, and with new Driver CPC legislation having become mandatory in September 2009 meaning that in addition to a driving licence, lorry and bus & coach drivers who drive professionally must now hold a Certificate of Professional Competence that is renewable every five years, the logistics firm wanted to make sure its workforce was not just compliant with the new rules but was trained to the highest-possible standard in order to offer its customers a superior service.

System Training used its experience of working with other major players in the logistics industry to help TM Logistics recruit and train its own Driver Training Instructors (DTI's), who after gaining their NVQ Level 2 Driving Goods Vehicle and A1 Assessors course would go on to train the TM Logistics driver pool.

System Training also assisted TM Logistics with accessing funding to enable the firm to support the delivery of NVQ Level 2 in Driving Goods Vehicle to hundreds of its drivers, as well helping a number of warehouse and fork-lift truck operators to gain their NVQ Level 2 Plant Operations certificate.

Since the project was delivered System Training, which is part of the Logistics Academy North West, has continued to provide ongoing mentoring and support to TM Logistics' DTI's in order to ensure they are fully up to date with the latest techniques and materials.

As well as benefitting from the up-skilling of its workforce and the efficiencies that has created, TM Logistics is seeking to use its collaboration with System Training to enable

it to deliver its own fully-accredited Driver CPC and NVQ courses to clients in the future.

Graeme Barrett of TM Logistics said:

"From the outset TM Logistics struck a value add business partnership with System Training and the relationship continues to go from strength to strength. System Training are keen to fully understand the requirements of our business and its people in order to maximise their support for an organisation striving to become recognisably the best logistics service provider in the UK."

Paul Spink, Commercial Director of System Training, said:

"System Training share TM Logistics goal to be a leader in the industry and our business model of providing a complete package, rather than just basic training delivery, will certainly be of great benefit to TM and their drivers. Our expertise in selection, recruitment and training of Driver Training Instructors has ensured a smooth implementation of the programme and System's ongoing mentoring and support to TM's instructors is sure to maintain a strong review process and add enhanced value to their business."

Ends

Note to Editors:

The Logistics Academy North West (LANW) is based at the University of Cumbria in Carlisle and offers employers in the logistics sector access to quality-assured training to improve the efficiency of their business. It is one of nine Regional Logistics Academies being established in support of the Skills for Logistics strategy to reduce the skills gap in the logistics sector. The academy is principally a single point of contact for advice and information to the logistics sector, particularly covering the area of training and development.

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