



System Training Achieves Industry 'Gold Standard'

System Training has been awarded a prestigious training industry accolade by achieving certification in the Training Quality Standard.

The Training Quality Standard is an assessment framework designed to recognise and celebrate the best organisations delivering training and development solutions.

Championed by the Learning and Skills Council to develop a new higher standard for training provision, the assessment for the nationally-recognised certification looks at all components of the training provider's performance.

For training providers, large and small, the Standard offers a framework to drive improvement and challenge thinking on how best to achieve impact in employer customers' businesses especially performance and profitability.

In awarding System Training the certification, the TQS assessment highlighted the fact that it was an ambitious organisation with a national profile, and that it had a clear mission to support the logistics sector by enhancing service standards through qualifications and training.

It praised the fact that System Training, part of Logistics Academy North West, had supported the forming of Skills Academies in the North West and North East regions and was aiming to become a centre of excellence for the sector in the future.

The report also noted that System Training worked "positively and effectively with large companies both within the sector (e.g. piloting of apprenticeship programs with local employers) and also with major retailers and other companies who have their own transport and logistics departments. In the latter case the System Training offer is to "train the trainers" within those companies to spread the coverage of consistent training provision. In terms of strategic direction and alignment to the government agenda for skills, System Training is working closely with the Sector Skills Council in developing qualifications for the sector."

With its research and development engaging over 600 organisations, the Standard reflects employers' priorities and expectations in sourcing training, and assesses whether providers can meet those priorities and expectations when they deliver to employers.

System Training will use the certification by TQS to underline the effectiveness of its 'train-the-trainer' workforce development package that has already been successfully rolled out with high-profile companies such as Tesco, Bibby Distribution and TM Logistics.

These programmes are aimed at raising the standard of workforce training and creating efficiencies for businesses involved in the logistics and transport sector.

Tony Higgins, Operations Director at System Training, said: "Being awarded the Training Quality Standard certification is the culmination of a lot of hard work from the whole team here at System Training and we're extremely proud to receive the accolade. The Standard is a mark for training providers to aspire to and it's fantastic that System Training's high quality content and delivery, innovation and proactivity has been recognised and rewarded in this way. As all areas of the business are assessed, it really is a team effort and all System employees should be praised for helping to raise the bar and rising to the challenge. We are committed to continuous improvement and delivering a tangible benefit to the employers and businesses we work with, and receiving the Training Quality Standard means we have been recognised as one of the best organisations delivering training to employers."

Ends

Further information on the Training Quality Standard is available at www.trainingqualitystandard.co.uk.

The Logistics Academy North West (LANW) is based at the University of Cumbria in Carlisle and offers employers in the logistics sector access to quality-assured training to improve the efficiency of their business. It is one of nine Regional Logistics Academies being established in support of the Skills for Logistics strategy to reduce the skills gap in the logistics sector. The academy is principally a single point of contact for advice and information to the logistics sector, particularly covering the area of training and development.

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